

# Retail Sales Associate/Cashier

Hatley

Blue Mountain Village

## Join the Hatley Team:

2 locations on the mountain- Hatley Little Blue House and Hatley Scoops

Generous employee discount

Monthly clothing benefit

### POSITION SUMMARY:

The role of a Sales Associate is to deliver an exceptional customer store experience through knowledgeable, friendly and efficient service while following the direction of the Store Management team.

### RESPONSIBILITIES:

- Customer Service
- Responsible for engaging and connecting with each customer to provide a positive shopping experience
- Recognize customer cues in order to assess their needs and enhance their shopping experience
- Seek and confidently communicate current product features and benefits to customers
- Ensure all customers have a quick and efficient cash and wrap experience while following company guidelines
- Contribute to a positive work environment Drive for Results
- Achieve or exceed established daily sales goals
- Promote brand loyalty programs
- Actively participate and respond to performance coaching and feedback
- Being on time at his shifts
- Respect policies and procedures