



PROCEDURE FOR DELIVERIES, REPAIRS & VEHICLE ACCESS IN BLUE MOUNTAIN VILLAGE SUMMARY – WHAT YOU NEED TO KNOW NOW!

1. Vehicle Access, Deliveries & Repairs Hours

Vehicles (for the purpose of deliveries and repair work only) will be allowed in the Village between the hours of 8:00 a.m. and 11:00 a.m. See **Section A** (P. 4) for more details including type and size of vehicles allowed.

2. Fire Routes

Please review **Appendices A** (Village Map & Fire Routes) and **B** (Events Plaza Map) which outline the fire routes in the Village. Vehicles are not permitted to park in fire routes at any time. During delivery hours, vehicles are permitted to stop, unload or load goods and then drive to appropriate Village parking (designated lots or underground). Drivers must remain within a 30-second walk to their vehicles & remain in sight of their vehicle or they will be considered parked and subject to ticketing and/or trespass notice.

Any vehicle found in a fire route outside delivery hours will be subject to ticketing. Repeat offenders will be subject to a potential trespass notice (temporary or permanent Village access ban) under the Trespass to Property Act R.S.O. 1990, C.T. 21.

3. New Entry, Exit and Traffic Flow Rules

Each 'street' in the Village is unique due to its built form, location, & proximity to above and below grade parking. We have devised entry and exit locations as well as driving direction requirements for each street in order to:

- Eliminate need for vehicles to conduct dangerous & often infrastructure-damaging 3-point-turns/reverse driving.
- Keep vehicles moving in a one-way direction which will allow more space for vehicles and guests to share pedestrian pathways.
- Protect Village and member property (gardens, terraces, fencing, grass edging, etc.) from damage due to vehicles.
- Reduce the time that vehicles are present in the Village during delivery hours.

This document contains specific requirements for each Village Street and vehicle size. Please see **Section A** (p. 4) (Street-Specific Requirements) for details for each Village street. Please see the map in **Appendix A** which outlines entry, exit, traffic flow and fire route details visually - See **Appendix B** for Events Plaza details. **NOTE: Village speed limit is 5KM/HR.**

4. Ticketing Parameters & Start Date (Enforcement of Town of Blue Mountains Bylaw #2016-73)

Up until **August 31th, 2017** warning tickets will be provided to any vehicle found in the Village outside of delivery hours or parked in a non-designated zone.

Starting **September 1st, 2017**, tickets will be provided to any vehicle found in the Village outside delivery hours or parked in a non-designated zone.

In addition to tickets, BMVA will reserve the right to provide trespass notices to any party that is found to break the rules egregiously. Repeat offenders will be more likely to receive trespass notices in addition to tickets. A trespass can bar someone from the Village temporarily or permanently. For specific details on ticketing & trespass processes, please see **Section D** (P. 7) in this document.

5. Exceptions to the Rules Process

We understand that on occasion or for very good reasons, vehicle access and deliveries may be required outside delivery times. We have devised a process that includes “24 hour notice” and “vehicle escorts” to facilitate these exceptions. If the process is followed and complied with, no tickets or trespass notices will be applied to these after-hours requirements. Please review the process in **Section B** (P. 7).

6. BMVA & Commercial Member Liability Protection

NEW: In order to protect BMVA & its Members, BMVA now requires all companies that access the Village with a vehicle to provide BMVA with a Certificate of Insurance (i.e., list BMVA as additionally insured on corporate policies) and WSIB Coverage Documentation annually. These need to be supplied to BMVA by September 30, 2017. Please see **Section E** (P. 8) for more information.

7. Contact with Special Requests for Exceptions

Key contacts for complying with this procedure are included in **Section G** (P. 10).

8. Acknowledgement & Accountability

BMVA requires any member that allows vehicles to enter the Village to read, sign and return a copy of this document to BMVA, a copy of which will be kept in each member’s BMVA file.

PURPOSE: *The intent and implementation of this procedure is to ensure at all times throughout the Village:*

- *The safety of all guests, village employees and associates*
- *There is an unobstructed fire route when all emergency service vehicles require access*
- *Efficient delivery routing of goods and services*
- *Protection of BMVA public assets (pedestrian walkways, infrastructure, gardens, terraces, hardscapes, irrigation systems, etc.)*
- *Liability protection for BMVA and Commercial Members with respect to 3rd party contractors, suppliers and service providers*
- *Grounds crews can efficiently and effectively make walkways safe and clean for guests*

GENERAL RULES:

- *Entry for a purpose other than delivery of goods or services, e.g. staff drop off, sales calls, small courier deliveries that can be carried by hand, is not permitted at any time;*
- *No parking is permitted anywhere in the Village without prior authorization from BMVA Security or staff [read **Sections A** (P. 4) and **B** (P. 7)];*
- *Large vehicles are not permitted on Georgian Bay Way, Main Street 1, Main Street 2 or Water Street at any time. (see **Appendices A & B** for maps) See definitions of large vehicles in “Key Definitions” below;*

- Vehicles must adhere to the Village speed limit of **5KM/HR** at all times;
- Under no circumstances may a vehicle back-up or conduct 3 point turns anywhere in the Village (with an exception provided to Events Plaza with a spotter) & MUST not damage any Village assets;
- Events Plaza: Vehicles may be left unattended in Events Plaza (but not in the adjacent fire route);
- Anywhere Else: Drivers who are unloading/loading must remain within a 30 second walk of their vehicle, be within sight of the vehicle and be able to immediately return to vehicle and exit any fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Non-compliant drivers will be considered “parked in a fire route”
- All vehicles in the Village must apply flashing, 4-way or hazard lights and have driver & passenger windows down.

KEY DEFINITIONS: Throughout this document the following definitions apply:

- “Village Map” indicates entry and exit points, fire routes, Village Street names, and traffic flow requirements in the Village.
- “Events Plaza Map” Indicates designated parking/loading area (between 8:00 a.m. and 11:00 a.m. only).
- “Fire Route” all public roadways in the Village are designated Fire Routes. The only Village area not designated a Fire Route is a section of the Events Plaza (see **Appendices A & B** for maps).
- “Regular Delivery Hours”- 8AM-11AM Monday to Saturday only – governs vehicles, deliveries and repairs.
- “Large Vehicles” classified as a vehicle weighing 14000 lbs or greater.
- “Small Vehicles” pickup trucks, cars, vans or similar size weighing less than 14000 lbs.
- “Carts” means golf carts, gators, forklifts, small assistive devices, etc.
- “Repair Vehicle” means a vehicle carrying tools & equipment or machinery to conduct a repair weighing less than 14000 lbs.
- “Parking” the standing of a vehicle whether occupied or not – subject to ticketing outside of delivery hours or in any fire route when unattended.
- “Delivery” means both pickup and/or delivery and refers to delivery of any service: product, business supply, repair equipment, etc.
- “Courier/small hand deliveries” packages that can be carried by hand.
- “Load” means loading and/or unloading of goods or equipment.
- “Street Names” are identified on attached map- **Appendix A**.
- “Vehicle Escort” conducted by Resort Security or BMVA Staff only to escort a vehicle in the Village after delivery hours – must wear traffic vests (e.g., bright colours).
- “Village Security” BMVA’s security team that patrols fire routes, enforces municipal bylaws, issues tickets and trespass notices. Also responsible for other security duties in the Village.
- “Property Damage” any BMVA & other stakeholder assets damaged will be the responsibility of the driver to repair. BMVA will aggressively pursue compensation for all damages. Failure to comply may result in a Village Trespass.
- “Village Trespass” BMVA has the authority to deliver a trespass notice to stakeholders & individuals from the Village due to security or legal concerns under the Trespass to Property Act R.S.O. 1990, C.T. 21. Stakeholders who violate any aspect of this procedure will be subject to trespass notice at BMVA’s discretion, i.e., repeat violation following ticketing. A Trespass can be temporary or permanent barring from Village entry.
- “Village Stakeholder” means homeowner member, BMVA management and staff, BMR management and staff, Commercial members and staff, 3rd party service providers on contract serving Village Stakeholders, Landlord and Property Managers & staff, etc.

- “Ticket” refers to the enforcement of **Town of Blue Mountains Bylaw #2016-73**
-

A. REGULAR DELIVERY HOURS, MONDAY THROUGH SATURDAY, 8:00 AM – 11:00 AM

All deliveries requiring entry into the Village are to be scheduled between 8:00 AM and 11:00 AM, Monday through Saturday. All vehicles inside the village after the designated times will be subject to ticketing commencing September 1st. 2017 [more information on ticketing in Section D (P. 7)].

For safety reasons, traffic flow must adhere to the following routing (please refer to Village Delivery, Vehicle Access and Fire Route Map attached in Appendix A):

Large Vehicles – permitted between 8:00 a.m. and 11:00 a.m. only

- All large vehicles *entering* the village must enter through the BMR Service Rd (1A) or Weider Lodge (1B) gates and exit through those same gates. They are permitted to park only in the Events Plaza, out of the fire route in the designated zone and are to load/unload from there. The use of small delivery equipment is permitted to transport goods from the Events Plaza. Under no circumstance is a large vehicle permitted on Main Street 1 or 2, Georgian Bay Way or Water Street.
- 3-point turns/reverse driving are permitted in Events Plaza only, but must be accompanied by a spotter to ensure pedestrian safety. Spotter must wear safety traffic vest.

Small Vehicles – permitted between 8:00 a.m. and 11:00 a.m. only

- Entry to the Village may be only through 4 designated entry points: BMR Service Rd (1A), Weider Lodge (1B) gates, Village Crescent (2A) and 2B (Mosaic Village); adhering at all times to the Traffic Flow map and guidelines below.
- Small vehicles are permitted to drive in, stop, drop-off or pick-up commercial-related inventory (food & beverage, retail merchandise, business supplies) only. Once drop-off has taken place, small vehicles must exit the Village and park in parking lots adjacent to the Village.
- Drivers of small vehicles who are unloading/loading must be within a 30 second walk of their vehicle, remain in full sight of the vehicle, and be able to immediately return to vehicle and exit the fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Vehicles left unattended for longer periods of time will be considered parked in the fire route and may receive a ticket or trespass notice.
- BMVA stakeholder (BMR, BMVA, Commercial Member, Homeowner Member, Property Management) owners, managers and staff teams are not permitted to enter the Village with small vehicles or park in the Village at any time other than to conduct an unload or load, drop-off or pick-up DURING DELIVERY HOURS.

STREET-SPECIFIC DELIVERY REQUIREMENTS

EVENTS PLAZA (Large & Small vehicles permitted):

- Vehicles must enter and exit through BMR Service Rd (1A) gates or Weider Lodge (1B) gates, parking their vehicle out of the fire route in the designated zone and are to load/unload from there. See **Appendix B** for Events Plaza map.
- 3-point turns/reverse driving are permitted in Events Plaza only, but must be accompanied by a spotter to ensure pedestrian safety.

GEORGIAN BAY WAY (*Small vehicles permitted*):

- Small vehicles must enter through BMR Service Rd (1A) gates or Weider Lodge (1B) gates and have 2 options for unloading. 1) Park vehicle in Events plaza and load/unload from there. 2) Drive vehicle on Georgian Bay Way, stop at desired location, unload/load and move vehicle into designated parking locations (Resort Parking Lot, underground parking); the vehicle must exit through Overflow Parking (2C) only. **Note:** vehicles are not permitted to drive on the pathway in between Kaytoo & C&A toward the Millpond as 3-point turns or driving in reverse is not permitted in this area. If access is required, drivers must use Exceptions Process **Section B** (P. 7).
- Entry and exit points are designed to eliminate the need for vehicles to conduct dangerous and often infrastructure-damaging 3-point-turns/reverse driving. As well, one-way routes will allow safer space for vehicles and guests to share pedestrian pathways. This approach will also further protect Village and member property (gardens, terraces, fencing, grass edging, etc.).
- Drivers of small vehicles who are unloading/loading must be within a 30 second walk of their vehicle, remain in full sight of the vehicle, and be able to immediately return to vehicle and exit the fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Vehicles left unattended for longer periods of time will be considered parked in the fire route and may receive a ticket or trespass notice.
- Large Vehicles are not permitted on Georgian Bay Way and are subject to ticketing and/or trespass notice if observed on Georgian Bay Way at any time.
- Under no circumstance will any vehicle be allowed to be stopped on Georgian Bay Way for longer than 10 minutes at any given time.

MAIN STREET 1 (*where one would access Starbucks, Columbia Kids, Remax at Blue*):

- Small vehicles must enter the village at either BMR Service Rd (1A), Weider Lodge (1B) or Village Crescent (2A). When entering through BMR Service Rd (1A) or Weider Lodge (1B) vehicle must exit through those gates only, parking their vehicles out of the fire route in the designated zone in the Events Plaza and are to load/unload from there. When entering through Village Crescent (2A) vehicle may only exit through BMR Service Rd (1A) or Weider Lodge (1B). Vehicles are allowed to stop on Main Street 1, unload/load and move vehicle into designated parking locations (Events Plaza, Resort Parking).
- Entry and exit points are designed to eliminate the need for vehicles to conduct dangerous and often infrastructure-damaging 3-point-turns/reverse driving. As well, one-way routes will allow safer space for vehicles and guests to share pedestrian pathways. This approach will also further protect Village and member property (gardens, terraces, fencing, grass edging, etc.).
- Drivers of small vehicles who are unloading/loading must be within a 30 second walk of their vehicle, remain in full sight of the vehicle, and be able to immediately return to vehicle and exit the fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Vehicles left unattended for longer periods of time will be considered parked in the fire route and may receive a ticket or trespass notice.
- Large Vehicles are not permitted on Main Street 1 and are subject to ticketing and/or trespass notice if observed on Main Street 1 at any time.
- Under no circumstance will any vehicle be allowed to be stopped for longer than 10 minutes on Main Street 1 at any given time.

MAIN STREET 2 (where one would access Maddison, Croc-a-Doodle or Georgian Christmas):

- Small vehicles may enter at Village Crescent (2A) and exit through Mosaic (2B) gates. Vehicles are allowed to stop on Main Street 2, unload/load and move vehicle into designated parking locations (Resort Parking Lots). The vehicle must exit through Mosaic (2B) only.
- Entry and exit points are designed to eliminate the need for vehicles to conduct dangerous and often infrastructure-damaging 3-point-turns/reverse driving. As well, one-way routes will allow safer space for vehicles and guests to share pedestrian pathways. This approach will also further protect Village and member property (gardens, terraces, fencing, grass edging, etc.). Note: the section between Mosaic (2B) and Water Street only is a 2-way zone.
- Drivers of small vehicles who are unloading/loading must be within a 30 second walk of their vehicle, remain in full sight of the vehicle, and be able to immediately return to vehicle and exit the fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Vehicles left unattended for longer periods of time will be considered parked in the fire route and may receive a ticket or trespass notice.
- Large Vehicles are not permitted on Main Street 2 and are subject to ticketing and/or trespass notice if observed on Main Street 2 at any time.
- Under no circumstance will any vehicle be allowed to be stopped for longer than 10 minutes on Main Street 2 at any given time.

Water Street:

- Small vehicles must enter at Mosaic (2B) only and must exit at Overflow Parking (2C) only. Vehicles are allowed to stop on Water Street, unload/load and move vehicle into designated parking locations (Resort Parking Lot).
- Entry and exit points are designed to eliminate the need for vehicles to conduct dangerous and often infrastructure-damaging 3-point-turns/reverse driving. As well, one-way routes will allow safer space for vehicles and guests to share pedestrian pathways. This approach will also further protect Village and member property (gardens, terraces, fencing, grass edging, etc.).
- Drivers of small vehicles who are unloading/loading must be within a 30 second walk of their vehicle, remain in full sight of the vehicle, and be able to immediately return to vehicle and exit the fire route when an alarm sounds or there is a need for an emergency services vehicle to enter the Village. Vehicles left unattended for longer periods of time will be considered parked in the fire route and may receive a ticket or trespass notice. Note: the section between Mosaic (2B) and Water Street only is a 2-way zone.
- Large Vehicles are not permitted on Water Street and are subject to ticketing and/or trespass notice if observed on Water Street at any time.
- Under no circumstance will any vehicle be allowed to be stopped for longer than 10 minutes at any given time. Water Street is a designated Fire Route.

B. PROCESS FOR EXCEPTIONS

This policy dictates that no small or large vehicles are permitted in the Village before 8:00 AM and after 11:00 AM for any reason: delivery, repair, drop-off, pick-up, events, maintenance, etc. All vehicles observed in the Village outside of these hours will be subject to ticketing and/or trespass notice. However, we recognize that at times it might be required to accommodate exceptional business needs. If vehicle access is required outside regular delivery times **ALL OF THE FOLLOWING CONDITIONS MUST BE MET** in order to grant an exception:

- i. Submit request to BMVA Security at least 24 hours in advance with full details:
 - a. Reason for requested vehicle entry
 - b. Time of day (entry and anticipated exit)
 - c. Type of Vehicle
 - d. Vendor/Supplier/Operator – Confirmation of and receipt of Certificate of Insurance & WSIB coverage, if needed

**** Requests submitted with less than 24 hours' notice will not be considered.**

**** For emergency safety-related situations (fire, medical, flood, security, etc.) BMVA security must be notified immediately, to the best of the ability of the Village stakeholder, if a vehicle needs to enter the Village for such a purpose outside of delivery hours. BMVA reserves the right to determine what is a legitimate emergency and apply ticketing and/or trespass notices as required should emergency protocols not be correctly followed or are abused.**

- ii. BMVA Security or BMVA staff must be available and present to provide a vehicle escort on and off premises for any vehicle access request outside of delivery hours.

C. DELIVERY DURING EVENTS

At no time may a delivery, repair, or vehicle interfere with an ongoing event. It is the responsibility of the Village Stakeholder to make themselves and their partners aware of events and festivals happening within the Village. The schedule can be accessed at <https://www.bluemountain.ca/> and <http://bluemountainvillage.ca/>

D. TICKETING TO BE ADMINISTERED BY BMVA SECURITY

BMVA security and BMVA staff conduct foot patrols in the Village during all hours of the day to ensure compliance of this and other procedures.

Ticketing

A first offence will receive 1 verbal/written warning **UNTIL AUGUST 31st, 2017**. This warning will be issued by Resort Security and the driver/vehicle plate number/company or affiliation will be recorded. All subsequent infractions will result in a \$75 parking by-law ticket issued by Resort Security and may be subject to trespass notice.

COMMENCING **SEPTEMBER 1st, 2017**, all infractions will result in an immediate \$75 parking by-law ticket issued by Resort Security and may be subject to trespass notice. This charge will be registered with the Town of Blue Mountains.

Tickets (i.e., Town of Blue Mountains Bylaw Charge: Park on Land without Consent) can be issued for the following infractions:

- Parking in the fire route and not following delivery rules during delivery hours.

- Parking in the fire route outside of delivery hours.
- Entering the Village before or after Regular Delivery Hours without 24 hour advanced permission and/or without BMVA security or staff escort.
- Parking a vehicle in a non-designated zone outside delivery hours.
- Stopping a vehicle in a non-designated zone and not adhering to the “30-second walk” or “in sight of” proximity to said vehicle.
- Not following the required entry or exit routes as outlined in the Vehicle Traffic Flow map.
- Not adhering to speed limits.
- Remaining in the village after Delivery Hours (i.e., not completing deliveries, repairs, or purpose for vehicle entry on time) without exception being granted as outlined in “Process for Exceptions”.

Trespass Notice

Infractions can also result in a trespass notice. BMVA can trespass (i.e., bar entry to the Village) any stakeholder if required for safety and/or legal concerns under the Trespass to Property Act R.S.O. 1990, C.T. 21. Serious or repeat infractions would need to be demonstrated before a trespass notice is delivered. This process is facilitated by BMVA Security.

Owners and operators of small vehicles, large vehicles, carts, bicycles and other found to cause damage of any kind to BMVA assets or member assets will be held liable for cost recovery and repairs. Repeated offenses may result in trespass notice. These include but are not limited to: paver damage, motor oil and fuel spills, cooking oil spills, driving on gardens, driving on lawns, damaging hardscapes (stone, garbage cans, lamp posts, etc.), etc.

E. INSURANCE DOCUMENTATION REQUIRED FOR VEHICLES ENTERING THE VILLAGE

BMVA permits vehicles to enter Village lands for the purpose of deliveries, repairs, and site operations in order to support our members and stakeholders. However, BMVA is ultimately responsible to ensure proper insurance coverage is maintained for activities that take place on the lands which it oversees and owns. Commencing immediately, BMVA requires copies of “Certificates of Insurance (i.e. addition of BMVA as additionally insured on corporate policies)” and “WSIB Coverage” documentation for any company or individual entering the Village with a vehicle.

This is to protect BMVA from liability, to protect our commercial members & stakeholders from liability for incidents caused by their 3rd party suppliers and service providers, to assist in damage recovery efforts, to meet BMVA’s insurance obligations and to manage compliance and performance of 3rd party suppliers and service providers.

In order to comply, please ask all suppliers and service providers to provide you with copies of a COI naming BMVA as additionally insured and WSIB documentation and forward to BMVA by **SEPTEMBER 30, 2017**. These will need to be completed annually to stay up to date.

NOTE: BMVA Members already have such documentation on file with BMVA and as such our businesses are already covered on each other’s insurance policies. Skyline will reach out to Commercial Members to coordinate with suppliers who serve multiple commercial businesses.

F. EXAMPLES OF UNIQUE TYPES OF ACCESS AND RULES APPLIED

- i. **Fire Department** must have unimpeded access to the Village upon arrival. Upon notification of a fire alarm in the Village, call At Your Service (AYS) at **705-445 0123 x 8911**. AYS will dispatch immediately the necessary resources to open the BMR Service Gate and all Village gates prior to the arrival of the fire vehicles. Upon exit of the last fire vehicle, the gates will be closed. **Please note that for all emergencies, AYS must be immediately notified.**
- ii. **Ambulance personnel, police officers** must have unimpeded access to the Village upon arrival. Upon notification of an emergency in the Village, AYS **705- 445 0231 x 8911** will dispatch designated personnel immediately to open the gate(s) closest to the emergency prior to arrival. Upon exit of the emergency vehicle(s), the gate(s) will be closed. **Please note that for all emergencies, AYS must be immediately notified**
- iii. **Regular & emergency repair personnel** or the Village Stakeholder representative must follow all rules outlined in this process. In addition, all emergency & scheduled repair work to be completed must also be communicated in advance to BMVA, Skyline, Property Managers and BMR to ensure proper security, safety, regulatory requirements are met. Repairs conducted that impact or interact with BMVA-owned infrastructure (water, sewer, irrigation, gardens, pathways/pavers, etc.) that have not been communicated in advance are not permitted.
- iv. **Village event personnel** must follow all rules outlined in this process. NOTE: certain festivals and events may require exceptions, which will also follow all rules outlined in the exceptions process.
- v. **Village stakeholders, managers & their staff** must follow all rules outlined in this process.
- vi. **Service and construction trades** must follow all rules outlined in this process. All repair technicians must drop off equipment/tools during regular delivery hours and park outside of the Village. If service and construction work requires specialized vehicles to remain onsite (e.g., drain cleaning vehicle with waste reservoir), procedures outlined in Process for Exceptions must be followed
- vii. **Other exceptional circumstances** not covered in this policy document require authorization by the BMVA staff or BMVA security. Please contact Facilities Coordinator Justin Beraldo at O: **705-444-7398 x 222** C: **416-951-5292**, Monday – Friday from 8:00am – 4:00pm. Outside of regular business hours, contact BMR Security **705-445-0231 ext. 8280**.
- viii. **Carts of all types & security bicycles** are permitted to access the Village throughout the day for maintenance, light deliveries and resort operations at this time and must adhere to speed limits & safety requirements (e.g., flashing lights/hazards) Failing to do so may result in a ticket and/or trespass notice. Carts must ensure safe loads, remain in working order, be clean & have high flags, reflective lights, and be visible to pedestrians across large crowds at all times. Bicycles must be used by security teams only and be operated safely following all rules outlined in this policy. Please note that drivers of Forklifts, Scissor Lifts, Bucket Lifts, etc. that require a license to operate must be able to demonstrate a valid operating license when asked to present.
- ix. **Waste removal equipment** is deployed by Blue Mountain Resorts on behalf of BMVA and Skyline on behalf of commercial businesses between the hours of 4:00 a.m. and 8:00 a.m. to remove bulk waste, recycling and grease collected during the previous day/week. These activities are required to follow traffic rules as outlined in this

process document as a rule, but will experience some exceptions. For example, garbage, recycling and grease waste will be permitted to travel North on Water Street between 4:00 a.m. and 8:00 a.m.

G. KEY CONTACTS

Emergency - At Your Service - T: (705) 445 0123 x 8911

BMVA/BMR Security Dispatch –T: (705) 445 0231 x 8280

BMVA Facilities Coordinator - Justin Beraldo - T: 705-444-7398 x 222 C: 416-951-529

Skyline – C: 705-441-6493