

# twist

KITCHEN + COCKTAIL

## JOB DESCRIPTION - **COCKTAIL BARTENDER/SERVER**

You are an energetic + attentive Bartender/Server with a combination of skills + experience that include operational excellence in a high volume setting. This role provides a unique opportunity for an experienced, passionate + innovative hospitality professional who is looking for a rewarding hospitality career + exceptional opportunities for advancement.

### Responsibilities:

- Ensure guests interactions are handled in a professional and courteous manner, in accordance to our service standards
- Adhere to THG + the AGCO's policies on responsible alcohol service
- Remain consistently present on the floor during high volume services, working with other team members to ensure that all guests receive an exceptional experience
- Develop + demonstrate a high-level of brand knowledge, including cocktail + food offerings
- Actively seek out details from guests, offering personalized recommendations + effectively using upselling techniques to enhance the guests' experience + drive sales
- Engage guests with upcoming events
- Assist with opening + closing duties, including clearing + cleaning tables, stocking service stations + other tasks as assigned, to maintain the cleanliness of stations + tables in the restaurant
- Embody the spirit of community-building by creating memorable moments for guests

### Experienced and reliable candidates should meet the following criteria:

- 1-2 years experience in a Restaurant Environment
- Passionate and knowledgeable about Food, Wine + Cocktails
- Team driven with extreme guest focus
- Able to manage a high volume of guests alone + with shared support
- Willingness to work at peak hours, which may include evenings, holidays + weekends

### What we offer:

- Flexible scheduling, consistent hours
- Full- and part-time availability
- Health benefits including medical, dental and vision (after 25 hours/week average)
- Discounted shift meals
- 50% discount for you and up to three guests when dining in as a guest
- Career growth opportunities